

PRODUCT OWNER

ABOUT US

MyHealthDirect, a leading provider of digital care coordination solutions, partners with many of the nation's largest health systems and health plans to make it easy for people to access healthcare. Our intuitive technology guides consumers to the right care and enables real-time scheduling through any access channel: on the web, in call centers, and in provider offices. Through our consultative services, we bring insights and actionable analytics to our customers, improving outcomes and enhancing the patient experience. MyHealthDirect is growing rapidly and seeking exceptional people to help us exceed our customers' expectations and to continue our growth.

SUMMARY OF POSITION:

MyHealthDirect is seeking a talented and energetic professional to broaden the talent and capacity of our product team. This role provides the discipline and focus for the development team to execute on the product strategy and roadmap. This position is based in Nashville, TN.

PRIMARY DUTIES & RESPONSIBILITIES:

- Accountable for successful execution of the product roadmap
- Manage, prioritize and provide transparency into the Product Backlog. Ensure the right features are developed, accounting for the value being delivered against the cost of delivery
- Align and balance product development efforts to the Product strategy, tactical roadmap and related product success.
- Define, analyze and refine product requirements, and communicate those requirements to the development team in the form of user stories
- Engage the development teams on agile values, principles and practices
- Clarify requirements and drive user stories to acceptance throughout the Agile development lifecycle
- Deliver business requirements via artifacts such as epics, features, stories, acceptance criteria, wireframe diagrams, interaction diagrams, mockups/demos, etc.
- Maintain product backlog and life cycle of features from inception to completion to ensure successful translation of the requirements into high quality product deliverables.
- Develop a deep understanding of the product and be the subject matter expert for the product
- Support the product team in ideation, design, development, go-to-market, launch and iteration of product features.
- Facilitate discussions between various groups including customers to elicit feedback on current and future product features.
- Engage in daily activities with the development team. Including attending, facilitating and participating in all scrum ceremonies, leading refinement sessions and engaging with the development team on product direction and focus.
- Key performance indicators: Product Value achieved, Successfully execution of the Product roadmap & vision.

PREFERRED SKILLS/QUALIFICATIONS:

Ideal candidate must be self-motivated with a proven track record building a high quality & scalable solution while exemplifying the below skills:

- Ability to work in a fast-paced team environment and consistently meet deadlines and work independently with minimal supervision



- Facilitate meetings and requirements definition and be a liaison between internal/external customers, developers and stakeholders. Work directly with various stakeholders to resolve conflicts among representatives from various business and development teams.
- Detail oriented with ability to critically evaluate information gathered from multiple sources, distinguish presented user requests from the underlying true needs, and distinguish solution ideas from requirements.
- Ability to work with the vast array of information gathered during requirements analysis and to exercise flexibility with changing business priorities
- Work well with others; deliver positive energy to the team
- Knowledgeable in Product Development Life Cycle or System Development Life Cycle
- At least 3 years of experience managing a SaaS product within an Agile development framework (preferably Scrum)

COMPENSATION AND BENEFITS

MyHealthDirect offers a competitive salary and benefits package that is commensurate with experience.

TO APPLY

Interested candidates should submit a resume, cover letter, and salary expectations to:

careers@myhealthdirect.com.

This job description is not intended to be complete or limiting. The role will require a proactive and flexible approach to manage tasks. MyHealthDirect is an equal opportunity employer.