

BUSINESS ANALYST

ABOUT US

MyHealthDirect, a leading provider of digital care coordination solutions, partners with many of the nation's largest health systems and health plans to make it easy for people to access healthcare. Our intuitive technology guides consumers to the right care and enables real-time scheduling through any access channel: on the web, in call centers, and in provider offices. Through our consultative services, we bring insights and actionable analytics to our customers, improving outcomes and enhancing the patient experience. MyHealthDirect is growing rapidly and seeking exceptional people to help us exceed our customers' expectations and to continue our growth.

SUMMARY OF POSITION:

MyHealthDirect is experiencing significant growth and is seeking a talented, passion-driven individual to broaden the talent and capacity of our product team. This position is based in Nashville, TN.

PRIMARY DUTIES & RESPONSIBILITIES:

- Facilitate agile ceremonies that include Sprint Planning, Daily Standups, Backlog Grooming, Sprint Reviews, and Sprint Demonstrations and Retrospectives
- Deliver business requirements via artifacts such as epics, features, stories, acceptance criteria, wireframe diagrams, interaction diagrams, mockups/demos, etc.
- Clarify requirements and drive user stories to acceptance throughout the Agile software development lifecycle
- Engage the company on agile values, principles and practices
- Support in maintaining the feature backlog and life cycle of features from inception to completion to ensure successful translation of the requirements into high quality product deliverables.
- Develop a deep understanding of the product and how it is used by clients
- Assist with risk, change and dependency management

PREFERRED SKILLS/QUALIFICATIONS:

Ideal candidate must be self-motivated with a proven track record building high quality, scalable web applications and APIs. Candidates must be creative, organized and analytical as well as adept at working in a team environment.

- Facilitation skills: Ability to facilitate meetings and requirements definition and be a liaison between internal/external customers, developers and stakeholders
- Analytical skills: Detail oriented with ability to critically evaluate information gathered from multiple sources, reconcile conflicts, decompose high-level information into details, abstract up from low-level information to a more general understanding, distinguish presented user requests from the underlying true needs, and distinguish solution ideas from requirements
- Organizational skills: Ability to work with the vast array of information gathered during requirements analysis and to exercise flexibility with changing business priorities
- Interpersonal skills: Ability to work directly with various stakeholders to resolve conflicts among representatives from various business and development teams
- Time Management skills: Ability to work in a fast-paced team environment and consistently meet deadlines and work independently with minimal supervision
- Knowledgeable in Product Development Life Cycle
- Bachelor's degree or related experience
- 1-3 years of experience within an Agile development process (preferably Scrum)



COMPENSATION AND BENEFITS

MyHealthDirect offers a competitive salary and benefits package that is commensurate with experience.

TO APPLY

Interested candidates should submit a resume, cover letter, and salary expectations to:

careers@myhealthdirect.com.

This job description is not intended to be complete or limiting. The role will require a proactive and flexible approach to manage tasks. MyHealthDirect is an equal opportunity employer.